

Connecting to Wi-Fi at SCC

“eduroam” NEW

- For SCC student and employee personal devices
- For guests with accounts at other participating institutions
- Modern WPA-2 Enterprise security
- [Click here for detailed instructions for connecting to eduroam](#)

“SCC-Open”

- For SCC student, employees and guest personal devices
- “Enhanced Open” security for devices that support it
- Most game consoles, TVs, and other “IoT” devices should use SCC-Open
- [Click here for detailed instructions for connecting to SCC-Open](#)

“SCC”

- For college-owned devices
- Contact helpdesk@southeast.edu if your college-owned computer does not connect to ‘SCC’ automatically

Wired Connections

- Wired ethernet connections are available for student use in most residence halls
- Contact helpdesk@southeast.edu or resLife@southeast.edu for more details



eduroam allows users to connect securely to Wi-Fi at thousands of participating schools and other institutions worldwide

AUTOMATIC CONFIGURATION:

Use the Configuration Assistant Tool at <https://cat.eduroam.org/>

MANUAL CONFIGURATON:

Depending on your device type, not all of these settings may be visible.

SCC-owned computers do not connect to eduroam at this time.

Select 'eduroam' from the list of available Wi-Fi networks and choose the following settings:

•**Domain: southeast.edu**

•**Identity:**

- **Your SCC username ending in @southeast.edu. Example: ab12345@southeast.edu**
 - For help finding your username, visit <https://resetpw.southeast.edu/?ref=getidnumber>
 - You must include "@southeast.edu"
- **OR** your full username from your home institution that participates in eduroam
 - A list of participating institutions can be found here
 - You must include the domain section of your username, for example 'jsmith@mycollege.edu', not 'jsmith'.
 - If using a non-southeast.edu username, contact your home institution for issues regarding your username and password

•**Password: Your standard SCC single sign-on password** (or home institution password)

- For help resetting your password, visit <https://resetpw.southeast.edu/>

•If you previously connected to SCC-Open, you may wish to remove or 'forget' that network from your device.



You may need to specify these additional advanced options:

- Security: 802.1x EAP
- EAP Method: PEAP
- Phase-2 Authentication: MSCHAPV2
- Proxy Settings: none
- IP Settings: DHCP
- CA Certificate: “Trust on First Use”
- Online Certificate Status: Request Certificate Status
 - Accept prompts to trust the certificate if prompted
- Anonymous Identity: [Optional]
 - anonymous@southeast.edu
 - *Using this setting will keep your username private when visiting eduroam locations outside of SCC. This field can also be left empty.*

Not all devices support eduroam

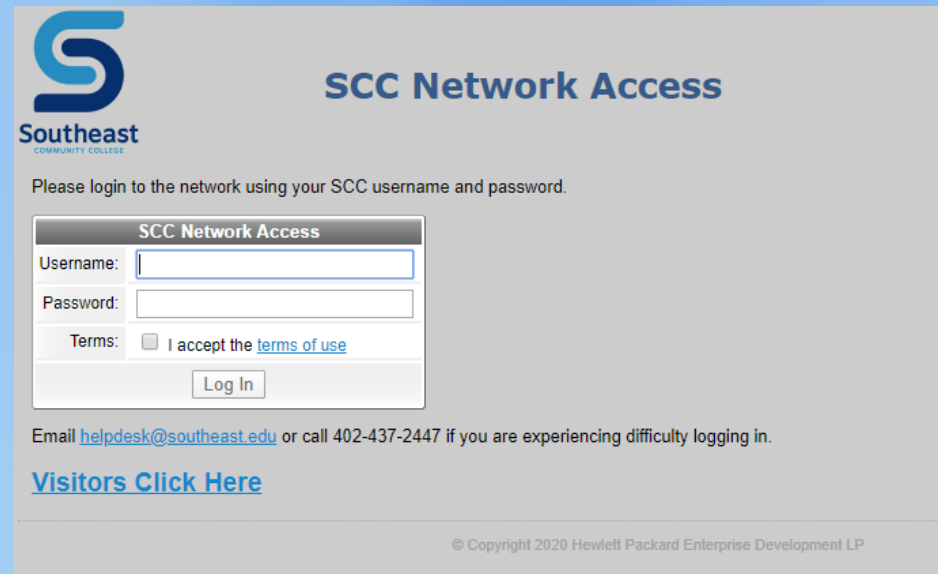
- For game consoles, TVs and IoT devices, you may need to use the SCC-Open Wi-Fi network
- Visitors with no southeast.edu account may use SCC-Open

How do I use the SCC-Open Wi-Fi Network?

SCC-Open is available for SCC employees, students, and guests. SCC-Open provides “enhanced open” security if your device supports it.

For WPA2-Enterprise security, consider connecting to “eduroam” instead.

After connecting to the SCC-Open wireless network, you will see this captive portal page:



The screenshot shows the 'SCC Network Access' captive portal. It features the Southeast Community College logo and the title 'SCC Network Access'. Below the title, it instructs users to log in with their SCC username and password. There is a login form with fields for 'Username:' and 'Password:', a 'Terms:' section with a checkbox and a link to 'terms of use', and a 'Log In' button. At the bottom, there is a link to 'helpdesk@southeast.edu' and a copyright notice for 2020 Hewlett Packard Enterprise Development LP.

SCC employees and students should enter their SCC username and password, read and accept the terms of use, and click Log In.

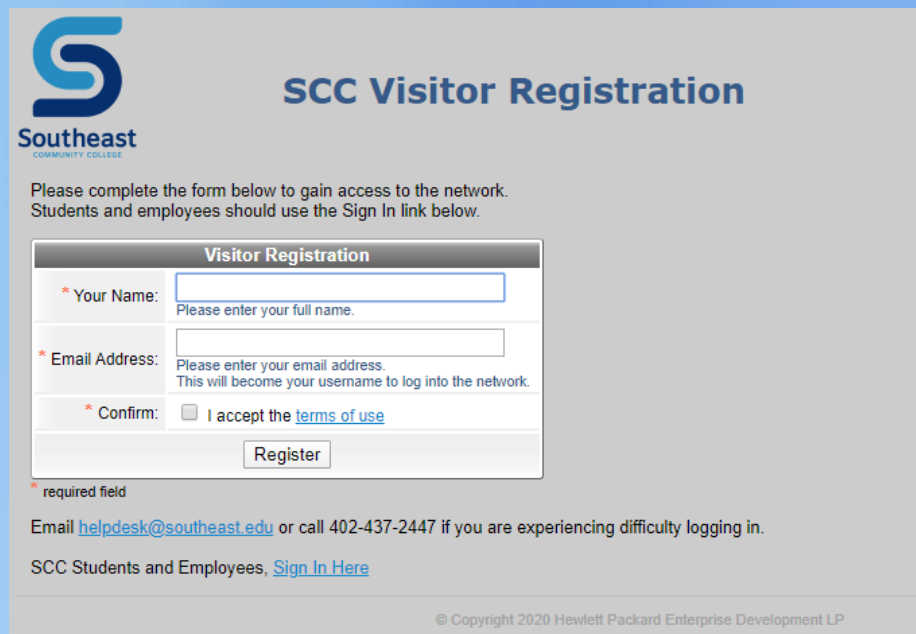
Username example: ab987654

Password: [same as password for The Hub]

Logging in as a student/employee grants access for 90 days.

How do I use the SCC-Open Wi-Fi Network?

Visitors or students who do not know their username/password should click the **Visitors Click Here** link, enter the requested information, accept the terms of use, and click Register.



The screenshot shows the 'SCC Visitor Registration' form. At the top left is the Southeast Community College logo. The title 'SCC Visitor Registration' is centered. Below the title, instructions state: 'Please complete the form below to gain access to the network. Students and employees should use the Sign In link below.' The form itself is titled 'Visitor Registration' and contains three main sections: 1. 'Your Name:' with a text input field and the instruction 'Please enter your full name.' 2. 'Email Address:' with a text input field and the instruction 'Please enter your email address. This will become your username to log into the network.' 3. 'Confirm:' with a checkbox and the text 'I accept the [terms of use](#)'. Below these sections is a 'Register' button. At the bottom left of the form area, there is a note: '* required field'. Below the form, contact information is provided: 'Email helpdesk@southeast.edu or call 402-437-2447 if you are experiencing difficulty logging in.' and 'SCC Students and Employees, [Sign In Here](#)'. At the very bottom, a copyright notice reads: '© Copyright 2020 Hewlett Packard Enterprise Development LP'.

Registering as a visitor will grant access for 24 hours.

TIPS:

- Your device's IP and DNS addresses must be set to "automatic" or "DHCP".
- VPN services may prevent the login page from loading. Disable VPN while connecting to WiFi.
- Duck Duck Go browser add-on or other browser add-ons may prevent the login page from loading.
- "Guest" user accounts with daily password changes cannot be used for WiFi access.
- Browsing to <http://neverssl.com/> may help in situations where the login page does not load automatically.

The SCC Help Desk is here for you!

- **Lincoln**- Across from Main Bookstore
- **Beatrice**- in the LRC

Call at: **402-437-2447**

Email us at: **helpdesk@southeast.edu**

OR

Visit the Help Desk website at: **https://www.southeast.edu/helpdesk/index.php**