

The Hub: <https://thehub.southeast.edu>

The Hub is your portal to information at SCC.

When signing into either an SCC computer or your personal computer it is advised to start any activity by signing on to The Hub.

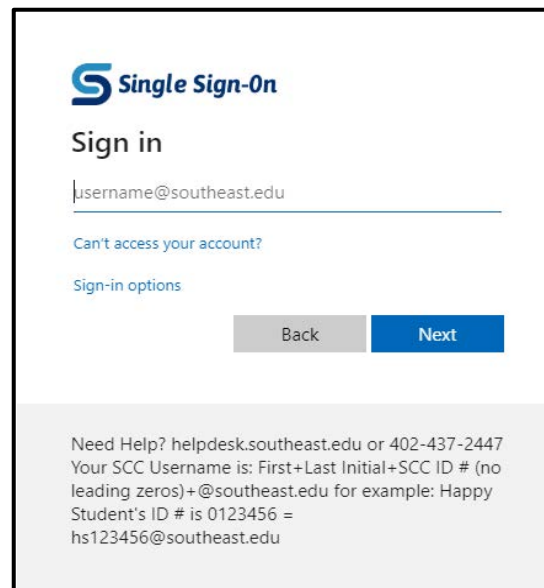
What is available on The Hub?

- The **E-mail and OneDrive** links on the top right of the page provide access to your **SCC student email account** and **OneDrive** Cloud storage account
- The **My Courses** tab is for Canvas course access
- The **Self Service** link on the right side under *COLLEGE LINKS* (or by clicking Webadvisor for Student > Self Service Student) allows access to:
 - Account Balance (Student Financial Info)
 - Reviewing financial aid letters and accepting/rejecting student loans (Financial Aid)
 - Registering for classes (Student Planning)
 - Checking grades, reviewing class schedules, and requesting transcripts. (Academic Profile)
- Tabs for **Announcements, Quick-links, and Complaints & Concerns reporting/Campus Safety information**, etc.
- A **Menu** link in the upper left to access the following:
 - Campus Services (bookstore, campus maps, parking)
 - The IT Help Desk
 - Library (LRC)
 - Career Services
 - Registration Services information

IMPORTANT: Be sure to sign out after using The Hub on public computers.

How do I sign in?

For the Hub, you will need to know your SCC username.



The screenshot shows a 'Single Sign-On' login page. At the top left is the 'Single Sign-On' logo. Below it is the text 'Sign in'. There is a text input field containing 'username@southeast.edu'. Below the input field are two links: 'Can't access your account?' and 'Sign-in options'. At the bottom of the form are two buttons: 'Back' and 'Next'. Below the form is a grey box containing help text: 'Need Help? helpdesk.southeast.edu or 402-437-2447. Your SCC Username is: First+Last Initial+SCC ID # (no leading zeros)+@southeast.edu for example: Happy Student's ID # is 0123456 = hs123456@southeast.edu'.

What if I do not know my SCC ID Number or Password?

Retrieve SCC ID number and Username:

<https://resetpw.southeast.edu/?ref=getidnumber>

Reset password with personal email once you have your ID# (Must match Email address in our system)

<https://resetpw.southeast.edu/>

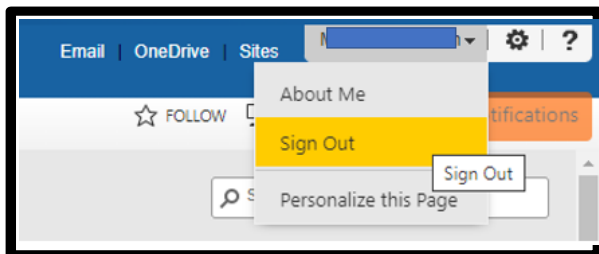
Using Microsoft Password Recovery

<https://www.southeast.edu/helpdesk/files/Using%20Password%20Recovery.pdf>

Contact the Helpdesk at 402-437-2447 or email helpdesk@southeast.edu for further assistance.

How do I sign out of The Hub when finished?

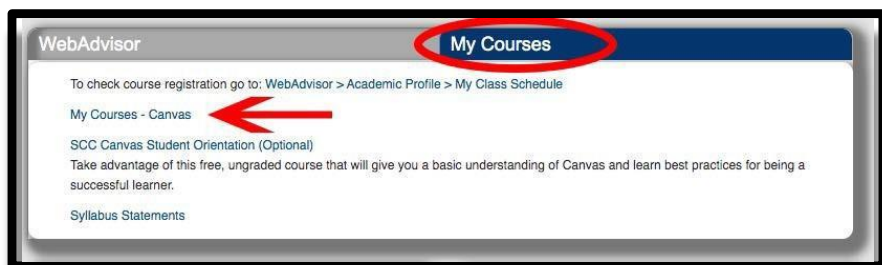
Navigate to the upper right corner of The Hub. Next to your username, click the drop-down arrow to reveal the menu options and select Sign Out.



Canvas

Canvas uses the same login as The Hub. If you have logged into one, you should not be asked to log in again.

- Supported browsers for Canvas and current minimum versions: (<https://community.canvaslms.com/docs/DOC-10720-which-browsers-does-canvas-support>)
 - Chrome
 - Firefox
 - Edge
 - Safari (Mac)
- Your Canvas courses will not be displayed until the 1st day of the session.



What if The Hub is unavailable?

Canvas can be accessed directly by going to <https://mycourses.southeast.edu>. If asked to log in, use the same steps as would be used for The Hub.

Need HELP?

Contact the SCC Helpdesk, they are happy to assist.

IT Help Desk

Website: <https://www.southeast.edu/helpdesk/index.php>

- Phone: 402-437-2447
- Email: helpdesk@southeast.edu
- Hours: Mon-Thu 7am-6pm, Fri 7am-5pm
 - Summer Hours: Mon-Fri 7:30am-5pm
 - Trouble After hours: 1 (833) 274-1669

General Contact Information

General SCC

- Phone: 800-642-4075
- Website: www.southeast.edu

Registration

- Phone: 402-437-2605
- Email: registration@southeast.edu

Financial Aid

- Phone: 402-437-2610
- Email: financialaid@southeast.edu

Student Accounts (billing & payments)

- Phone: 402-437-2669
- Email: studentaccounts@southeast.edu

Canvas Software Help

- Canvas Student Orientation Course
 - <https://southeastcc.instructure.com/courses/107>
- Canvas 24/7 Software Help
 - 1 (833) 274-1669