## **SPAM Quarantine**

Along with weekly quarantine notification emails, you can access your SPAM quarantine at any time

- Log in to the SCC Hub
- Choose "Spam Quarantine" from the Quick Links list.





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# **Managing Quarantined Messages**

#### The options to manage your Quarantine are located along the top of the page

	C Find Usernam	🥑 Release and Allow Sender 🛛 🙀 F	elease 🚫 Block Sender	🥑 Allow Sender  🔢 Options 🗸	
Quarantine	Spam - Quarantined				
My Folders		From	Subject		
Spam - Quarantined (92)		TIAA@e.tiaa.org	Find your retirement i	nspiration.	

#### Find: Search the quarantine list

**Release and Allow Sender:** Release any selected email to the inbox. Allow future emails from the sender to come through to the inbox

**Release:** Release any selected emails to the inbox. Future emails from the same sender will get caught in the quarantine.

Block Sender: Block emails from the sender

**Allow Sender:** Allow emails from the sender. Will not move any emails from the quarantine into the inbox

The Options menu will give the options to resend the summary of the quarantined messages (the digest), refresh the quarantine list, or delete all the messages currently in the quarantine



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### **Managing the Safe and Blocked Senders Lists**

Click "Lists" from the bottom left to get to the safe and blocked senders list. Chose the list you want to add to.

Southeast	New 📝 Edit 🗙 Delete 🔢 Options 🗸	<u> 2</u> Logout
	Username.	
Lists	Safe Senders List	
My Lists	Email Address 🔥	
Safe Senders List (5)	membersupport@ecampaigns.dell.com	
Blocked Senders List	noreply@theatlantic.com	
	nytdirect@nytimes.com	
Powered by Proofpoint Protection Server		
Lists		
<b>Profile</b>		
Quarantine		

**New:** Add a new sender. Can be entered as a full or partial email address as long as the @domain.com portion is present.

Edit: Edit existing senders

**Delete:** Remove selected senders from the list The **Options** menu will give the options to resend the summary of the quarantined messages (the digest) or refresh the safe/blocked senders lists.



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