

## **NOTICE**

July 1, 2025

**Attention: Students and All Interested Parties** 

## REQUIRED NOTICE OF OPPORTUNITY AND PROCEDURE TO FILE COMPLAINTS WITH THE COMMISSION ON DENTAL ACCREDITATION OF THE AMERICAN DENTAL ASSOCIATION

Each program is accredited by the Commission on Dental Accreditation and must develop and implement a procedure and distribute a notice to regularly inform patients, students, staff, and faculty of the mailing address and the phone number, as well as how to file a complaint.

The Commission on Dental Accreditation will review complaints that relate to a program's compliance with accreditation standards. The commission is interested in the sustained quality and continued improvement of dental and dental-related education programs, but does not intervene on behalf of individuals or act as a court of appeal for individuals in matters of admission, appointment, promotion, or dismissal of faculty, staff, or students.

A copy of the appropriate accreditation standards and or the commission's policy and procedure for submission of complaints may be obtained by contacting the commission at: American Dental Association Commission on Dental Accreditation, 401 North Michigan Ave., Suite 3300, Chicago, IL 60611-4250. Phone: 800.232.6108

This notice is being distributed in compliance with the ADA policy and in anticipation of a planned on-site evaluation of our accredited program at Southeast Community College - Dental Assisting Program on October 21 and 22, 2025. Please note that the Commission imposed a deadline of 60 days for the receipt of the comments, which must pertain only to the standards for the particular program or policies and procedures used in the accreditation process.

Formal written complaints may be sent to the ADA or submitted to the college. SCC will retain documentation of compliance with this policy and a record of complaints that it receives for review during the Commission's on-site reviews of the program.

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